Report of the Director of Adults and Health

Agenda Item: 5 Meeting: 25 July 2022

NORTH LINCOLNSHIRE COUNCIL

CABINET

North Lincolnshire Vulnerable Adults 'Experts Together'

1. OBJECT AND KEY POINTS IN THIS REPORT

1.1 Cabinet is asked to support the Adults Voice Partnership request for the council to sign the North Lincolnshire Vulnerable Adults Pledge Experts Together and encourage partners to do the same, supporting the council and its partners to understand what is important to vulnerable people who live in the area and how they wish their lives to be.

2. BACKGROUND INFORMATION

- 2.1. North Lincolnshire Council is committed to listening to the voice of people with lived experience. To support this, a number of the voice partnership groups provide insight and feedback on what life is like for them in North Lincolnshire and offer in advice on what would make life better.
- 2.2 The various voice partnership groups are attended by people with lived experience, carers and officers of the council. These groups bring people together to share their lived experience, to work with the council and its partners to co-produce solutions to the issues they may face in everyday life.
- 2.3 The groups have come together to create the Pledge, the broad content of which is described in their wheel in appendix A. They have shared it with the various partnership groups for consultation. In addition, the draft pledge was presented at the Adult's Partnership board on 13th June 2022 where it was agreed the council would support the formal design of it. The adults themselves will approve the final design which will be launched at the signing event in the coming weeks.

- 2.4 People with care and support needs and their carers have stated that they wish to be treated as a true partner, Experts together- the pledge centres around this and their words are that we ASK, their views and opinions, for organisations to LISTEN and ACT. By hearing the voice of people with lived experiences, understanding the challenges they face, and working with them as partners will ensure the council can enable people to achieve their outcomes and to support the ambition that North Lincolnshire is the Best Place for residents to be safe well prosperous and connected.
- 2.5 The pledge will enable vulnerable people, to hold organisations accountable in enabling and supporting them to live the lives they wish to live, listening will offer an opportunity to express the impact of challenges they face day to day in different areas of their lives and acting on their views will enable coproduction of service design to 'get it right first time' across the council.
- 2.6 The adults describe the lives they wish to live as follows:
 - To be independent in all settings, have choice and control and live in a home of their own
 - To be healthy and enabled to easily access good health care
 - To be safe and safeguarded
 - To be connected and maximise the use of technology and digital opportunities
 - To plan for inevitable life events with their families and friends
 - To seek employment, learning and volunteering opportunities to give back and be active, and
 - to be enabled to manage their finances and maximise their income and outgoings safely
- 2.7 The council and partners will need to respond to theses 'asks' and to pledge their support for the above and consider ways to enable vulnerable people more opportunity and to encourage partners to do the same
- 2.8 The signing up event will be co-produced with the working group and will be held in October 2022. Details to follow

3. OPTIONS FOR CONSIDERATION

3.1 Option 1 Cabinet is asked to support the Adults Voice Partnership request for the council to sign the North Lincolnshire Vulnerable Adults Pledge Experts Together and encourage partners to do the same, supporting the council and its partners to understand what is important to vulnerable people who live in the area and how they wish their lives to be.

3.2 Option 2 Cabinet delays support pending the formal design approval from the group.

4. ANALYSIS OF OPTIONS

- 4.1 Option 1 this paper recommends supporting this pledge now which will support the council's ambition for North Lincolnshire to be the Best Place for residents to be safe well prosperous and connected. The council can use this interim time to agree a response in readiness and partners can be alerted to the forthcoming event and to the purpose of the pledge.
- 4.2 Option 2 delaying commitment could reduce the opportunity for the Council to lead the way to support vulnerable people.

5. FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

- 5.1 Experts together will be the new title of the Adult Voice Partnership chaired by the Cabinet Member for Adults and Health. The terms of reference for this will be reviewed and membership will be those organisations that sign up to the pledge at the formal event and annually thereafter.
- 5.2 The Council will support the signing up event financially and continue to organise and chair the partnership.

6. OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

- 6.1 There are no environmental impact issues contained within this report.
- 6.3 In signing the North Lincolnshire Vulnerable Adults Pledge Experts together and encouraging partners to do the same, the council will be supporting the council priorities and outcomes as set out in the North Lincolnshire Council Plan of safe well prosperous and connected.

7. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

7.1 N/A

8. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

8.1 The North Lincolnshire Pledge Experts Together had been written by people with lived experience who wish to be seen a true partners in

designing solutions from individual assessment right through to strategic place shaping. The pledge will continue to be shared widely with people and partnership organisations ahead of the formal event to widen support.

9. **RECOMMENDATIONS**

9.1 Cabinet supports the Adults Voice Partnership request for the council to sign the North Lincolnshire Vulnerable Adults Pledge 'Experts Together 'and encourage partners to do the same, supporting the council and its partners to understand what is important to vulnerable people who live in the area and how they wish their lives to be.

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